**Mariam Samir Aziz**

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**PERSONAL PROFILE**

An inquisitive and diligent undergrad that is keen to absorb as much knowledge and insight as possible in the pursuance of my goals. I am interested in the diverse range that financial service sectors have to offer. Having a meticulous approach to everything I commit to has enabled me to achieve top grades while obtaining experience in various areas of work.

**EDUCATION**

**Aston University, Birmingham 2018-2022**

BSc Economics & Management (Sandwich degree) - 2.1 Predicted

* Modules of interest: Micro/macroeconomics, Data Analytics, Operations Management
* Problem solving and creative approaches being portrayed and enhanced by group work
* Numerical proficiencies and analytical skills demonstrated through multiple independent tasks

**Beauchamp College, Leicester 2013-2017**

A-levels in Mathematics, Chemistry, Geography (A-B)

* AS level peer mentor and yearly maths challenge participant
* A\* in Extended Project Qualification
* Passed self-taught online edX course *UBCx: Marketing1x- Introduction to Marketing*

GCSEs include Mathematics and English (10 A\*-A)

* Specific recognition for achieving excellent grades and exceeding all predictions

**EMPLOYMENT EXPERIENCES**

**Customer Service Assistant, Primark, Leicester Aug - Sept 2018**

* Single-handedly dealt with multiple Arabic speaking tourists’ queries and complaints. Following this, I received personal appreciation and recognition from the store manager
* Provided excellent customer service to the consumers of the store, ensuring immediate attention to requests for assistance
* Worked well as part of a team, improved verbal communication skills by giving clear directions and listening to colleagues and customers to ensure job is completed

**Private GCSE tutor, Leicester Oct 2017 - July 2018**

* Assisted 5 students with GCSE Mathematics and Chemistry across the academic year, achieving grades of A\*’s and A’s amongst them
* Self-employed, therefore managed financial arrangements independently and used social media to promote my service
* Provided high levels of academic help and exam tips tailored to each individual

**Team Member, Heavenly Desserts, Leicester Jan - Feb 2018**

* Exemplified my baking skills and enthusiasm whilst being an astute observer to every order coming through and any potential problem
* In a pressure-filled environment, I prioritised on attention to detail, creativity and savoir-faire to produce an unrivalled dining experience

**Seasonal Sales Associate, Next, Leicester Nov 2017 - Jan 2018**

* Multi-tasking studies with full time work that included acceptance of late-night shifts
* Developed ability to work under pressure and remain clam during the most profitable time of the year
* Concentrated on maximising sales and surpassing targets, while providing exceptional customer service

**VOLUNTARY WORK**

**Skylark Bakery, Leicester Jan 2016 - Apr 2016**

* Combined my ardour for baking with customer interaction, service and sales
* Followed procedures for safe food preparation, assembly and presentation

**Local primary schools, Middle East (Iraq, Jordan and UAE) Aug 2014 - Jul 2017**

**(recurring)**

* Allowed me to share and teach skills such as numeracy and English
* Enhanced my Arabic proficiencies, leadership and confidence
* Helped me gain an insight to Middle Eastern systems and policies
* Aim to continue this rewarding experience and expand across the globe

**SKILLS AND INTEREST**

**SPECIFIC SKILLS**

**Language Skills**

Bilingual in English and Arabic, elementary proficiency in French

**IT Skills**

Expert use in Microsoft Word, Excel and PowerPoint

Basic use of Adobe Photoshop

**Achievement and Interest**

Avid baker, frequent gym member and ardent traveller

Full, clean driving license since 2017

**Reference- Available upon request**