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| Ross Clayton  |  | | --- | |  | | ross@claytonfamily.co.uk | |  | | 077541641o6 | |  | | www.linkedin.com/in/ross-clayton-/ | | Skills & Hobbies I am interested in sport, particularly football and golf.  The skills which I believe I possess are; Customer Service, Teamwork, Communication, Management, Educating. |  Volunteer experience or leadership **Junior Captain at Sandbach Golf Club** – 2015/16 and 2016/17  **House Captain at Sandbach School** – 09/2014 to 09/2015  **Hockey Vice Captain at Sandbach School** – 09/2014 to 09/2015 |  | |  | | --- | | Experiencegolf intern – the club at ibis, floridaSeptember 2019 – March 2020 Delivering daily golf events to members of the country club whilst ensuring the service delivered, consistently meets all needs. CUSTOMER EXPERIENCE ADVISOR – SKY BETTING & GAMING November 2018 – July 2019  Ensuring the smooth delivery of all betting and gaming services to customers and assisting any issues with performance and accounts. September Promotional Street team – the warehouse project January 2018 – January 2019  Use my own social media channels to promote Warehouse Project and Festival Events. These promotions then have to be converted into sales for the company by interacting with fans and engagers. Football Referee (Qualified level 7)October 2013 - Present Officiating in the Mid-Cheshire Youth League and Local School Competitions as well as being a 2nd Official for adult fixtures and charity matches Matchday Salesmen – Crewe Alexandra FcAugust 2013 – December 2015 Selling match-day programmes at Professional Football Club: Crewe Alexandra to fans of the visiting team. | | EducationgcseSandbach School **Maths** – A **English** **Language** – B **English** **Literature** – B  **Science** – B **Religious Studies** – A **History** – B  **Geography** – B **Business Studies** – B **Physical Education** – B BTEC Level 3 extended diploma in sportSandbach School & Sixth Form College D\*D\*D\* BsC hons – sport business managementLeeds Beckett University **September 2017 - Present** | |