

Miss Rachael E J Adam

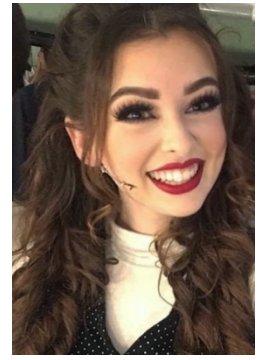
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Drivers license

Proficient in Microsoft suite



PERSONAL PROFILE

I am a confident individual with great communication skills; therefore, I can speak to the public with ease and offer a tailored customer service to everyone. I have an eye for detail and bring a flair of creativity to tasks – while maintaining a level of efficiency. I am an extremely hard-working person who can work well as an individual or in a team and cope well in leadership positions. I am a very fast learner and find joy in developing new skills. I am diligent, polite and always bring a positive attitude to any job presented to me. I have experience planning tasks and events in detail ensuring everything runs smoothly through high levels of organisation.

OTHER POSITIONS

Ian Todd Stylist – Assistant Stylist
SEP 2017 – CURRENT

To benefit my university degree, I have worked on shoots such as the St Enoch Centre Christmas 2018 advertisements, the recent People's Postcode Lottery television adverts and the 2018 and 2019 Breast Cancer Care Fashion Show.

Kelly Brown Styling – Intern
JAN 2020 – MARCH 2020

While on exchange, I got in contact with Kelly and worked on some exciting projects in LA including the Fall 2020 campaign for the brand Sketchers.

Harry Corry - Interior Consultant
SEP 2016 – JUL 2017

Schuh - Footwear Sales Assistant
APR 2016 – SEP 2016

Marks and Spencer Temporary Customer Service Assistant
JUL 2015 – JAN 2016

WORK EXPERIENCE

RANCHO PANCHO

Bartender and Waitress

DUNDEE

SEP 2019 – DEC 2019

Provided high standards of customer service and kept track of a section while greeting guests at the door. Served and cleared tables efficiently. This role improved my time management and multitasking skills as we had to follow a booking sheet to make sure no guests were left waiting for a table.

THE WALT DISNEY COMPANY

Cultural Exchange Program Merchandise

ORLANDO, USA

JUN 2019 – AUG 2019

I was selected after a series of interviews to go on a summer program "making magic" in various locations throughout Disney World. Due to this, I have undergone some of the world's best guest service training, plus additional resort core guest principle training which was an even higher standard. I had to deal with extremely difficult situations and learn how to overcome them all while learning a new culture and interacting with guests from all around the world.

MISSOULA

Bartender and Waitress

GLASGOW

SEP 2018 – JUN 2019

Through this role, I have discovered I work very well under pressure and in a fast-paced working environment. My main role was making and serving drinks and cocktails efficiently while following a spec. A large part of the job was teamwork, especially during late night closes in which we worked together to meet bar cleanliness standards in preparation for the next day.

DOLL BEAUTY

Beauty Consultant

DUNDEE

MAY 2018 – SEP 2018

As this was a concession/beauty counter position it required a lot of independence. As I was the sole member of staff in store, it is imperative I showcased my own initiative for completing tasks while remaining customer focused and enthusiastic about the brand to push my individual sales target. Increased sales by 150% on my first shift.

HOUSE OF FRASER

Menswear Consultant

GLASGOW

OCT 2017 – JAN 2018

This role expected VIP customer service as it is a more high-end product range. In taking responsibility to develop in-depth product knowledge in a short period of time, I was able to provide the best possible in-store experience. I often suggested our online ordering service, and therefore was regularly commended for my high order value.

EDUCATION

MORGAN ACADEMY, DUNDEE

French Higher - A National 5 - A
Maths Higher - B National 5 - A
English Higher - A National 5 - A
Art Higher - A National 5 - A
Physics Higher - C National 5 - A
Music Higher - A National 5 - A Advanced Higher - A
Fashion & Textiles - Higher – A

French – School Dux

Art – Charles Rennie Excellence Trophy

Music - Jubilee Trophy

GLASGOW CALEDONIAN UNIVERSITY

Achieved a distinction in all three completed years. I am continuing with my honours year in October. Modules have included International Marketing, Financial Management, Digital Fashion Branding and Creative Fashion Brand Development and Promotion.

CALIFORNIA STATE UNIVERSITY LONG BEACH

Exchange semester Spring 2020. Averaged an A (90%+) in all four modules completed; two third year modules, Fashion Buying and Advertising and Promotion, and two fourth year modules, Professional Selling and The Fashion Consumer.

REFERENCES

Contact information available on request.

INTERESTS AND ACHIEVEMENTS

Vice-Captain of Morgan Academy

President of my high school's Interact Charity Committee which, through various organised events, raised £2,400 throughout the year, with £1,700 going to the Cystic Fibrosis Trust.

Dundee Schools Vocalist of the Year 2017

Previous member of Dundee Schools Musical Theatre and had a principle role in our *Legally Blonde* production as Margot. I had the female lead in our production of *Tommy*. Now I am a member of Pantheon in Glasgow and recently had a role in *Into the Woods* as Rapunzel, and a member of the Lyric Club Glasgow playing Lucy in *Ushers* Patty Simcox in *Grease* in the Kings Theatre.

Piano Grade 5, also play guitar and violin

Silver and Bronze Duke of Edinburgh -
June 2014, June 2016

Level 2 Dance Leadership Qualification. As a result of this I spent a year volunteering to teach Primary 7 pupils at the local primary school. Volunteered for a year in a children's after school care club doing arts & crafts and sporting activities.