

# Joshua Hetman

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I am a hard-working, determined and a conscientious individual. My confidence, out-going personality and aspiration drive me to be successful. I enjoy interacting with others and building relationships. My adaptability in all situations helps me to flourish within all environments. I am currently studying Sport Business Management at university and looking to secure a year's placement within the marketing and business sector.

## **WORK EXPERIENCE**

### **SYFT- General staff**

(November 2019- Present)

- Working front of house at conferences and serving food and drink.
- Cleaning surfaces and hoovering.
- Handling cash on some occasions as a cashier at Manchester City FC.

### **Notts Blinds Company- Social Media Marketing Intern:**

(September 2019- present)

- Play a role in website redesign projects.
- Monitoring and posting updates on various social networks.
- Contributing to reach online consumers and promotion.
- Experienced in the use of social media – such as Instagram, Twitter, Snapchat, Facebook.

### **Customer Assistant, Tesco Heanor:**

(July 2015-August 2019)

- Dealing with returns, customer complaints, the replacing of faulty products and dealing with very high- pressure situations, while still being able to remain calm and provide strong customer service.
- Thrived in the opportunity to run a department, displaying excellent leadership skills and having held the same position within Tesco for 4 years shows commitment and enthusiasm for the role.
- Tesco also enabled me to pick up new softwares/in house systems.

### **Workman, Enderby Project LTD (Temporary):**

(July 2019- September 2019)

- Prepping and packaging orders quickly so they were ready to be picked up at a specific time, showing my time management skills.
- Receiving prints then having to staple them to a frame to make the canvas.
- Working high end machinery to carry out certain tasks.

### **Personal Trainer, Self-employed:**

(August 2018- Present)

- Helping people reach their desired goals, whether it was through diet plans or workout plans.
- Motivating people to help them reach heights they never knew was possible.
- Also carried out personal boot camps on a local park with up to 15 attendees which allowed me to develop my leadership skills.

## **Waiter at Morley Hayes, Derbyshire:**

(January 2015- July 2015)

- Serving food and drinks to customers, whilst always giving excellent customer service.
- A team player in all aspects, able to not only build relationships with colleagues but each customer that came through the door.
- Strong time management, excellent communication skills and an ability to work on my own initiative were all learnt and develop from being a waiter.

## **EDUCATION**

### **Leeds Beckett University 2018- Present: BA Sport Business Management:**

- Introduction to Sports Marketing
- Digital Business

### **West Nottinghamshire College 2014-2016, Derby Rd, Mansfield NG18 5BH**

- Level 2 Gym instructor qualification
- Level 3 Personal training qualification
- Grade C in English Language

### **West Nottinghamshire College 2017-2018, Derby Rd, Mansfield NG18 5BH**

Access to HE science Diploma: Biology, Chemistry and Physics

Overall: 27 Distinctions and 18 Merits

### **2009–2014 Selston High School, NG16 6BW**

#### **GCSEs and other qualifications: 6 GCSE's including English and Maths from A-C. Other Qualifications:**

- Btec Art: Merit
- Btec Sport: Merit
- Btec Science: Merit

## **INTERESTS and HOBBIES**

- I have boxed for the past 7 years.
- Socialising with my friends and family either at home or out somewhere.
- I really enjoy the gym; I try to go 5-6 times a week.
- Travelling: I have been lucky enough to travel to many different countries during my life and relish the opportunity to experience different cultures.

## **REFERENCES:**

Francesco Addesa (Senior Lecturer at Leeds Beckett University):

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Sam Shaw (Line Manager at Tesco)

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