**Pooja Prasad**

Email: **puja.prasad@gmail.com** Mobile: **07841438249**

Location: **Flexible** Availability: **Immediately**

**PERSONAL PROFILE**

Built sustainable organisational capabilities through talent development, process improvement, exceptional work ethic and commitment to organisational objectives. Broad knowledge in retail banking and Trade Finance operations alongside right understanding of test plan, test management and defect tracking.

**SNAPSHOT**

**Core Banking Solution Manual Testing Defect Tracking**

**AML/KYC GIT JIRA**

**Inventory Management Functional Testing TestRail**

**Payment Gateway Selenium Web driver Maven**

**Trade Finance operations Agile Methodology (Certified) Java**

**Prince2 (Certified) Cucumber Test Planning**

**Waterfall Model Test Execution**

**AREAS OF EXPERTISE**

* Experience in handling **AML/KYC** documentation, **Payment Gateways**, **Core Banking** **solutions, inventory management, inward** and **outward Remittance and Trade Finance operations.**
* Experience in preparation and review of Test Cases & Test Data for **system testing**, **regression testing**, **system integration testing and user acceptance testing.**
* Knowledge in **Automation Tools –CUCUCMBER-JVM, Selenium Web Driver**.
* Knowledge with design patterns like **Page Object Model framework, Cucumber, Web Driver and BDD** **approaches**.
* Knowledge in writing **feature files**, **runner class** and **step class files** and executing them.
* Experience in using defect management tools like **JIRA.**
* Knowledge in **Cross browser** and multiple operating system testing using **Selenium Web Driver.**
* Well acquainted with **SDLC and STLC** and various phases of automation life cycle.
* Knowledge in **Java** and **Database Concepts.**
* Knowledge of **Maven, Junit, TestNG** and **SQL Queries**.
* Good communication, interpersonal skills, proven team member with an analytical mind bent to problem solving and delivering solutions.

**TECHNICAL PROFILE**

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| --- | --- |
| Operating Systems | Windows |
| Testing tools | Web Driver, Cucumber, TestNG, Junit  |
| Build Tool/ VCS | Maven, GIT |
| Defect Management Tool | JIRA |
| Testing Skills | Smoke testing, system testing, Integration testing, User-Acceptance test, Regression testing, Web Testing |
| Programming Language | Java, HTML,PHP |
| Testing Methodology | Agile - Scrum Methodology, Water Fall |
| Databases |  MS SQL, Oracle |

**EDUCATION QUALIFICATION**

* MSc in Software Engineering (Pursuing),Kingston University,London,United Kingdom 2021
* Master of Business Administration, Visvesvaraya Technological University, India, 2006
* Bachelor of Computer Applications from Bangalore University, India, 2003

**CAREER HISTORY**

**July 2014 - April 2018**

**Client:** Axis Bank limited, India

**Role:** Senior Manager, Operations Analyst

**Testing Type Involved**: Functional Testing, Regression Testing, Smoke Testing, Data Migration Testing, system integration Testing.

**Responsibilities:**

* Created and executed manual test cases and reviewed test cases developed by other testers.
* Developed Manual test cases for different test scenarios covering all aspects of project functionality and quality center defect management.
* Executed the test cases, recorded the results and documented defects, questionable functions, as well as inconsistencies in software program functions, outputs, online screens and content.
* Involved in designing and analysing system test cases and findings.
* Raising defects and closely monitoring the defects raised by other team members.
* Review of defects raised, prepare test data, execute test cases and track the defects to closure.
* Testing application in different browser for compatibility (cross browser Testing).

**July 2009 – July2014**

**Client:** Axis Bank limited, India

**Role:** Manager, Banking Operations

**Responsibilities**:

* Quality Management of Service Level Agreements (SLA) with offsite ATMs.
* Renewal of SLA with ATMs.
* Responsible for the branch quality audit related activities and ensuring the adherence to all the prescribed guidelines.
* Savings and Current Accounts– In charge of account opening and closure of all accounts that includes verification of documents and authorisation for opening, modifying and closure of the accounts and involving in the quality of accounts opened.
* In charge of quality processing of income tax / Value Added Tax and stop payment instructions.
* In charge of Processing of all quality Salary Account opening forms, AIMS rectifications – KYC and Non KYC.
* In charge of processing the bills of the branch, experience in vendor management (tenders & payments).
* Responsible for reconciliation of clearing accounts at branch level, office and suspense account reconciliation and debit balance accounts and temporary over draft accounts.
* Knowledge In handling inward and outward remittances, import transactions, letter of credits and bank guarantees.

**Aug 2006-July 2009**

**Client:** Axis Bank limited, India

**Role:** Deputy Manager, Banking operations

**Responsibilities**:

* + - Demand Drafts and pay orders – issuance and clearing
		- Opening, renewing and closing of fixed deposits, recurring deposits and overdrafts against deposits
		- Debit/ATM cards – issuance of debit cards, deactivation and re-activation of cards
		- Issuance of various Bank certificates viz., deposit certificate, Interest certificate, Over-due certificate and balance confirmation certificates.
		- Disposal of transfer cheques received in inward post, E-procurement (Tender Payments), Third-party bill payment transactions.
* Processing of Internet banking login credential requests for retail and corporate customers.