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| Personal Profile |
|  | I am a student athlete; a part time footballer currently studying at Loughborough University. Having the ability to juggle a full time training schedule as well as my studies show my capabilities in time management and teamwork as well as my dedication, all three of which are necessary in a working environment. Playing as a paid part time footballer has given me a vast amount of interchangeable skills and experiences to equip for a more conventional working environment. |
| Experience  |
|  | August 2018 Clearing Call Centre LoughboroughCall handler1. Shows ability to work in a pressured, fast pace and emotional environment.
2. The skills I learnt in this role has helped me become more knowlegdable in how to communicate with challenging customers in a professional and calm manner.
3. I was also able to abtain integrity and resillence when challenged with diffuclt customer scenarios.

July 2018 Loughborough Graduate Ball LoughboroughBartender1. Involved cash handling which meant having to be accountable for money therefore demonstrating integrity and responsibility.
2. Working in a fast paced environment whilst serving customers has taught me to be more efficient and increased my customer awareness

August 2015 – May 2016 Travelodge Hotel WalthamstowReceptionist/Waitor/Bar staff1. Answered calls dealing with bookings and complaints as well as front facing customers and answering emails all contributed to improving my communication skilles
2. Serving food, hospitality and engaging with the customers equipped me to be more approachable, willing and helpful
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| Education |
|  | 2009-2014 Holy Family Catholic School Walthamstow*11 GCSE’s* 1. Maths - A
2. Triple science - AAA
3. English language – B
4. Additional 1 A\* and 5 A’s

2014-2016 Holy Family Sixth Form Walthamstow*3 Alevels* 1. Maths - B
2. Biology - B
3. Drama – C

2016 - Loughborough Univeristy LoughboroughUndergrad Bsc Mathematics with Economics 2:1 (Projected) |
| Volunteering |
|  | October 2018 – Present The Realtalk Blog Online*Blogger -* [*therealtalkblog18.wordpress.com*](https://t.co/pdRQB2iZac)Working with a team of individuals to run an open blog page/forum which allows the public to submit their blog posts. Being apart of this has greatly increased my time management since I run the page whilst attending uni and playing football. Working with a team means I have to listen well, provide my ideas and be able to compromise. As part of the team I have to liason with potential bloggers who’d like to add content to the website, which takes organization and communication skills.July 2018 – May 2019 First Development FC Walthamstow*Part time Assistant coach*Helping with coaching sessions for a local football academy, when I was able to travel back home from university. Communicating with the coaches to help plan sessions whilst at university, requiring good organization skills. Forming relationships with the players to understand them and encourage them to perform their best. This needed good communication skills, resilience and leadership skillsJuly 2016 – Sept 2016 Kickz Youth Club Walthamstow*Team Leader*Working with the other team leaders to facilitate sessions for 10-16 year olds. This allowed me to develop my liason skills, planning skills, and teamworking skills. Being a team leader meant I had to be approachable, friendly as well as being patient. |

REFERENCES AVAILABLE UPON REQUEST