

Eranda De Alwis

Current Address: Creine Mill Ln N, Canterbury CT1 2FP
Tel: 07928054791
Email: eindragith@yahoo.com

Blog: [https:// erandad.blogspot.com](https://erandad.blogspot.com)
LinkedIn: www.linkedin.com/in/erandad

Profile

A multi-talented professional in IT with specialist skills in networking and IT/IS security administration. Over 7 years of work experience in the IT sector at multiple positions in UK, USA, and Sri Lanka. Holds a BSc in Computer science and industry certifications. Currently studying towards a MSc in Networks and Security. An optimist who believes anything could be accomplished if you put enough effort into it.

Education

MSc Networks and Security	University of Kent, Canterbury, UK (09/2018 – 09/2019)
• Current modules- Object Oriented Programming, Network Security, Computer Security	
AAS Network and Telecom	Collin College, Texas, USA (06/2014-12/2016)
BSc (Hons) Computing	Manchester Metropolitan University, UK (09/2003-06/2007)

Industry certifications

- CCNA Routing & Switching (200-101)
- CCNA Security (210-260), CCNA Cyber Ops SECFND (210-250)
- CCNP Switch 300-115 examination completed

Awards

Cisco Global Cyber Ops Scholarship Cohort 7 (08/2018)

Skills

Communication skills	Work experience in customer support roles, technical writing and working with team members with diverse skill levels.
Team Player	Displayed team coordination and interpersonal skills while working in small teams in various roles.
Problem-solving	Remote and onsite technical support experience.

Technology

Networking technologies	TCP/IP, LAN, VLAN and WLAN, IPV4 / IPV6, WAN
CISCO technologies	Cisco IOS, Cisco Catalyst switches (3550, 2960) and ISR (2600), Cisco 881W
Routing protocols	OSPF, EIGRP
Switching	Alcatel POE 6850E
Network security	Cisco ASA firewall (5505), Cisco VPN, IPsec, access lists
Operating Systems Windows	MS Windows 10, Windows 7, Vista, ME, 2000, XP, 98
Operating Systems Linux	SUSE, Debian, Ubuntu
Server OS	2008/2012
Directory services	Active directory
Programming	Java, Python, HTML

Applicable Employment History

Network/IT Field Engineer (01/2017-01/2018) Independent IT contractor, Texas, USA

- Provided PC/Server, hardware and software installation, and configuration for various clients.
- Carried out network equipment installation and configuration, audio visual equipment installation for clients such as Starbucks, McDonald's, T-MOBILE, Hilton Hotels & Resorts.
- Accomplished 100% client satisfaction with positive reviews on several employment platforms.
- Achieved 100% assignment completion track record.

IT Infrastructure Admin (03/2017-06/2017) AT&T Performing Arts Center, Texas, USA

- Managed and maintained user accounts in Active Directory and Office 365 (GUI and PowerShell). Managed/monitor Firewalls and security cameras.
- End user support (MS office 365, Windows 7, 10)/troubleshooting PCs and center network.
- Was the second in charge of the IT team that managed IT infrastructure of 4 main sites including Winspear opera house, Wyly theatre, Strauss Square and Sammons Park.
- Managed the network infrastructure as well as the user support portal and was the single point of contact for IT issues during many occasions.

Field service tech-summer intern (06/2016-11/2016) Revival Technology, Texas, USA

- Troubleshooting network issues and installation/configuration of Cisco switches and routers.
- Installation/configuration/troubleshooting media players, tablets, TP-LINK/Almond routers, AirTight access points, Dell PowerConnect L3 switches and Raritan PDUs.
- Managed a team of 5 colleague in several projects. A committed team member that encouraged the team to achieve 100% client satisfaction.

Technical support specialist (07/2011 – 08/2012) Navantis, Colombo, Sri Lanka

- Email and phone application support for internal NBCUniversal media network staff.
- Achieved most dedicated employee of the month award.

Assistant network administrator (10/2008 – 07/2011) NIBM, Colombo, Sri Lanka

- Provided close attention to network/security issues on a network consisting of 200+ computers.
- Took preventative steps to control malware spreading, such as limiting USB ports and updating virus guards and OS, password protecting servers and admin accounts.

Temporary employment

- Network Security Admin- TechCERT, Sri Lanka (02/2013 – 05/2013, left for USA in 2013)
- Corporate Knowledge Officer- CAMMS, Sri Lanka (08/2012 – 01/2013)