

CV

Katrina Ly

107 Samuel Lewis Trust, Camberwell, London SE5 9LX

Email: katrinaly@outlook.com Phone: 07443226224

I am an adaptable and resourceful student who is looking for a part-time employment. From my exposure as a Team Member at Wasabi, I have well-developed skills in forming trusting relationships with staff and customers and ensuring that the customers get the best experience. I am hoping that I can continue to develop and showcase my previous skills as well as learning new abilities and techniques in a professional practice.

Work Experience

18 October 2018 – current

Wasabi

42 Piccadilly, Mayfair, London W1J 0DS

Floor Team Member

- Cashier and customer services.
- Answer questions about the menu and make recommendations when appropriate or requested.
- Displaying sushi and other products in a presentable way.
- Cleaning the kitchen and front of the house, as a team, to prevent any health and safety issues.
- Co-operated and communicated with staff about any problems or improvements.

17 December 2016 – 05 May 2017

Yun Hai Restaurant

4 Gwent Court, Rotherhithe Street, London SE16 5SW

Waitress

- Served food and drinks.
- Checked in with customers.
- Prepared and clean tables.
- Co-operating and communicating with staff and customers.

02 March – 13 March 2015

Day Lewis Pharmacy

Counter Assistant

- Processed and replenished stock on display shelves.
- Provided friendly customer service at the prescriptions pick up counter.
- Communicated with customers and staff in a pleasant and professional manner.
- Cashier duties.

Education and Qualifications

2016 – 2018

Harris Westminster Sixth Form

Steel House, 11 Tothill St, London SW1H

9LH

A-Level

- M1 - Art and Design
- C - Mathematics
- C - Geography

2011- 2016

Deptford Green School

Edward St, London SE14 6DT

GCSE 13 A*-C including:

- A* - ECDL Certificate in IT App Skills
- A* - Mathematics
- A - English Literature

- B - English Language

- C - Chinese

Skills

- Fluent in English.
- Conversational Cantonese.
- IT skills (Microsoft Word/ PowerPoint/Excel)
- Good time management
- Can work in a team and build good relationships with staff
- Patient and understanding.

Reference

Available upon request