# Aisha Taylor-Sinclair

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A highly motivated individual who is professional, punctual and hard-working. I deliver with a positive, can-do approach. Striving to learn as much as possible at every opportunity, I thrive on conquering new challenges and expanding my set of skills.

### Education

<u>University of Edinburgh</u> - Philosophy (MA) Hons - Currently at the end of my 3rd Year.

## Robert Gordon's College

Advanced Higher Mathematics	- C	Higher Human Biology	- A
Advanced Higher RMPS	- B	Higher Chemistry	- A
Higher Mathematics	- A	Higher RMPS	- A
Higher English	- A	Higher Philosophy	- C

## **Employment History**

## Bar Staff at College Bar

At the College bar, providing table service was my main objective. Excellent interpersonal skills were developed through constant communication with tables in a fast-paced environment. This position furthered my confidence through working under pressure whilst maintaining a premium experience for the customer.

## Waiting and Bar Staff at Dyce Farm Restaurant Full time: May 2017 - January 2018

Multiple duties were fulfilled, including; making drinks, table service, use of tills and upselling products. Establishing a good rapport with the customer from start to end was an utmost priority. Providing exceptional service was essential, through not only keeping up with the clearing of tables, but also going back to check that the food delivered was of high quality. This enabled me to act promptly to resolve any issues which arose.

### Customer Assistant at Mark's and Spencer Part time: May - October 2016

A sound product knowledge was required to to answer any queries effectively. Product knowledge and expertise were important for actively selling products. After communicating with customers to find out their needs, I would persuade them to look at similar items they may like even more. This job helped me to identify when it is beneficial to speak up and tell customers about the variety of services available.

### Marketing and Design Assistant at OOMP

### Summer Internship

Part time: June - September 2018

An internship in which I produced content for websites or social media posts and liaised with clients via phone and email. Unique and customised designs were created to fit individual businesses. I learnt the importance of establishing a target audience and according to client specifications to deliver a personalised service to the customer.

Referees can be supplied upon request