LUCY PEMBERTON

Walnut Lodge, Darliston, Whitchurch, Shropshire, SY13 2AP, 07712546913 lucypemberton00@yahoo.com

EDUCATION

Cardiff University September 2019 – July 2022

o Expected First Class Honours degree in Accounting and Finance (BSc).

Shrewsbury High School September 2011 – July 2018

- A Levels: Economics B A, Information Communication Technology A, Biology B
- o GCSE'S: 1A*, 4As, 5Bs. Including Maths A and English B.

WORK EXPERIENCE

Working Pupil at Abbotsholme Stud (Uttoxeter) August 2018- July 2019

Working for Jeanette Brakewell, event horse rider competing up to Olympic level.

- Operated in a team, assisting in the managing of an event yard, on a time pressured basis.
- o Gained an appreciation of the dynamics of small independent businesses and their constituent markets including competition from rival yards.
- o Learned the importance of attention to detail.

Iceland (Whitchurch, Shropshire)

April 2020- September 2020

- Developed communication skills through positive customer relationships and outstanding customer service.
- Discussed the layout of products offered at the till with my Store Manager, to encourage more sales. I'm always looking to innovate, challenging the status quo.
- Processed merchandise returns and exchanged in line with company protocol.
 Trusted to deliver excellence.

Grainlink Ltd (Shrewsbury, Shropshire)

July 2019- September 2019

A company successfully trading Grain, Seed, Fertiliser and Fuel throughout the UK.

- Leadership role. Helped effectively delegate roles within the grain testing line to increase efficiency.
- Expanded my knowledge through training and personal research (growth mindset).
- Respond to customer calls quickly and professionally, answering queries on the quality of their Grain or Seed and their next actions.

INTERESTS, ACHIEVEMENTS AND COMMUNITY INVOLVEMENT

- o Financial Director for Young Enterprise group in 2017, founding a company called "Zest", creating a cookbook with recipes from small Independent restaurants in Shropshire.
- Obtained a Level 2 Certificate in Languages for Business (CLB) in French as well as gaining 94% in the Microsoft Office Specialist (MOS) Excel exam in core data analysis, manipulation and presentation.
- Cared for and competed five horses up to BE100 level, obtaining my Pony Club B test, alongside school studies improving time management skills.
- o Member of both School and University netball teams.
- Volunteered at Riding for the Disabled Association (RDA) weekend camp in 2016 to give back to the wider riding community.